AFPMBAI Board of Trustees – A Year in Focus

A Message to Our Members:

In line with our commitment to transparency, and as part of our continuing strategic review, we are providing you with a factual overview of the key areas of focus and activity for your Board of Trustees during the past year.

The Board's efforts are guided by our core Mission—to provide members and their families with comprehensive insurance, opportunity for lifetime security, and significant social services—and are organized into our key strategic thrusts. Below is a summary of activities undertaken within each area.

Our Guiding Mission & Related Board Activities

The Board's primary fiduciary duty is to steer the Association toward fulfilling its Mission. This year, activities directly related to this charge included:

A. Comprehensive Insurance

- Oversight of the actuarial soundness and performance of all insurance portfolios.
- Review of proposals for insurance product enhancements or new offerings to meet evolving member needs.

B. Opportunity for Lifetime Security

- Stewardship of member funds and investments to ensure long-term sustainability and benefit stability.
- Policy review for pension, retirement, and other benefit programs.

C. Significant Social Services

- Direction and approval for the annual budget allocated to social services, community outreach, and member welfare programs.
- High-level monitoring of partnerships and initiatives falling under the social services mandate.

<u>Strategic Thrust: GOOD GOVERNANCE</u>

The Board's role in governance involves the oversight and policy framework that enables the Mission. This year, activities included:

- **Fiduciary Oversight:** Conducted quarterly reviews of the Association's financial statements, risk management reports, and audit results.
- **Policy & Compliance:** Reviewed and updated internal governance policies to align with regulatory standards and best practices.

- **Strategic Planning:** Held sessions to review the Association's strategic roadmap, ensuring alignment with the long-term Mission.

Strategic Thrust: MEMBER SATISFACTION

The Board's strategic direction aims to ensure that member value and service remain central to all operations. Key activities this period involved:

- **Benefits Program Oversight:** Reviewed performance metrics of existing benefit plans (e.g., claims processing times, loan disbursements).

- **Member Feedback Channels:** Received and discussed consolidated quarterly reports from management on member inquiries, suggestions, and service feedback.

- **Service Delivery Monitoring:** Oversaw management's implementation of service improvement initiatives.

Strategic Thrust: DIGITAL TRANSFORMATION

To modernize service and secure the Association's future capacity to fulfill its Mission, the Board has guided technology strategies. This year's focus areas were:

- **Technology Infrastructure:** Approved the capital expenditure budget for the phased upgrade of the core membership and policy administration systems.

- **Digital Service Channels:** Oversaw the development timeline for new digital platforms aimed at improving access to insurance and security programs.

- **Innovation Roadmap:** Charged management with exploring digital tools for streamlined claims and loan applications.

Why This Information is Being Shared:

An informed membership is the foundation of a strong mutual benefit association. We believe in your right to understand the work being done on your behalf. This factual overview is provided for your information only, to give context to the Board's stewardship in pursuing our collective Mission and strategic goals.

Your Voice Matters:

Please share your evaluation of the Board's performance in these strategic areas and its pursuit of our Mission. We encourage you to share your honest and considered feedback based on your perspective as a member.

Footer/Standard Disclaimer:
This document is a factual summary of Board activities and scope of work for informational purposes. It is not an evaluation or promotional material. For official reports and financial statements, please visit the AFPMBAI website.

SUMMARY OF BOARD REPORT FOR CY 2025
For the 2025 Annual Report
(Submitted by the Board Services Office)

In 2025, under the Chairmanship of Gen Romeo S Brawner Jr PA, the Board of Trustees continued to provide strong governance, strategic guidance, and effective oversight to support AFPMBAI's objectives and long-term sustainability. Through regular board and board committee meetings, the Board actively monitored organizational performance and worked closely with management to ensure that strategic priorities were effectively implemented.

Strategic oversight remained the key focus of the Board during the year. Trustees reviewed the implementation of initiatives against the organization's strategic plan and provided guidance aimed at strengthening operational efficiency and supporting growth. The Board also considered external factors such as market conditions and industry developments to ensure that strategies remained relevant and responsive to emerging challenges and opportunities. Governance policies and procedures were reviewed to ensure alignment with regulatory requirements and best practices. Further, the Board continued to reinforce a culture of transparency, ethical conduct, and responsible decision-making across the organization.

Financial oversight remained a central responsibility. The Board reviewed financial reports, budgets, and forecasts to monitor the organization's financial health and ensure that resources were managed effectively. With the help of its committees, the Board also monitored financial controls, audit outcomes, and key financial risks to maintain sound financial management.

Risk management was another important area of oversight. The Board reviewed key enterprise risks and evaluated the effectiveness of mitigation strategies implemented by management. Regular updates enabled the Board to ensure that appropriate controls were in place and that potential risks were addressed proactively.

AFPMBAI's Board members demonstrated strong engagement throughout the year, with active participation in discussions and decision-making. The Board also undertook its annual performance evaluation to assess its effectiveness and identify opportunities for continued improvement. In November 2025, the Board approved a Third-Party Assessment of its performance for CY 2026, to be conducted by the Institute of Corporate Directors.

Overall, the Board remained committed to supporting AFPMBAI's vision and mission, strengthening governance practices, and ensuring sustainable growth and resilience for the years ahead.